

WHAT IS A VIRTUAL RACE?

A virtual run event is similar to a traditional running event except the participant completes it entirely on their own. There is not a required location that the event must be completed nor a mandatory time as long as you complete it during the week the race is open (November 21st at 12:01am - November 28th at 11:59pm). Our virtual run gives back to the Concord and East Contra Costa County California community through The Bay Compassion. The Bay Compassion is a multi-faceted program working to meet practical needs of the underserved in our communities. Check out our website to learn more <https://thebay.church/connect/compassion/>.

WHY ARE YOU DOING A VIRTUAL RACE THIS YEAR?

We love being able to get together as community in person each year, however due to COVID-19, we want to help our community stay safe and healthy during this time. So we decided to make this year a virtual race where people can participate in this traditional Thanksgiving event in a manner that keeps our community safe.

HOW DOES A VIRTUAL RUN WORK?

1. Sign-up for either the 5K or 10K race
2. Run/walk your race distance at the location of your choice anytime between (November 21st at 12:01am – November 28th at 11:59pm)
3. Submit your course along with proof of race times before November 28th at 11:59pm to our results page
4. Race winners receive age/group metals via USPS 1st class mail.

IS THERE A MINIMUM AGE TO COMPLETE A VIRTUAL RACE?

Currently, we have no limitations on age. We encourage all ages to participate.

DO I HAVE TO COMPLETE THE ENTIRE VIRTUAL RACE DISTANCE ALL AT ONCE?

No, UNLESS you are competing for an age-group medal. When you register, the first 600 participants are guaranteed a race T-shirt, a finishers medal, and a race bib.

To compete competitively, and for the potential to earn an age group medal, you must follow the parameters listed under “**What are the age-group medal eligibility requirements**”. Failure to meet the requirements automatically places you in the non-competitive group.

HOW DO I SUBMIT MY RESULTS FOR THE VIRTUAL RACE?

Currently, Turkey Trot Concord Virtual Race is based on the honor system for submitting your results. Once you complete the event you've registered for, simply go to our RESULTS page, choose the event within the dropdown, record your time, and then submit. To qualify for an age-group medal see “**What are the age-group medal eligibility requirements**” below for more information.

WHEN DO I RECEIVE MY PARTICIPATION MEDAL AND T-SHIRT?

Upon registration, you will get the option to choose to pick up your packet (which includes your t-shirt, race bib, and participation medal) or have it mailed to you. Packet Pick-Up will occur the evening of Saturday, November 7th and the morning of Sunday, November 8th in either Concord or Brentwood (specific locations to come). Mailing will occur the week of November 9th-13th, so you should receive your T-Shirt, Race Bib, and Participation Medal just in time for race week. Remember, part of your registration costs will have to cover shipping your packet to you. Picking up your packet or having someone pick it up for you will allow more monies received to go to helping the underserved in our communities.

WHY WOULD I CHOOSE TO PICK UP MY PACKET IF I CAN JUST GET IT MAILED RIGHT TO MY DOOR?

Shipping costs money and we are taking a portion of your registration to cover that cost. If you would like to ensure that more monies go back to helping the underserved, through The Bay Compassion, please pick up your packet or have someone pick up your packet for you at one of our two locations (Concord and/or Brentwood) the weekend of November 7th/8th.

WHAT ARE THE AGE-GROUP MEDAL ELIGIBILITY REQUIREMENTS?:

- Run/Walk (5k or 10k) must be completed as one consecutive run
- Participant must run or walk outdoors (no treadmills)

- Runner must upload “proof” of run including but not limited to:
 - Distance ran (either 5k or 10k depending on registration)
 - Time it took to complete race
 - Date and time of race within the Race Week time frame
- Suggested platforms to use
 - Plot-a-Route - www.plotaroute.com/routeplanner
 - On The Go Map - onthegomap.com/#/create
 - Map My Run - www.mapmyrun.com/routes/create/

I DO NOT LIVE WITHIN THE UNITED STATES, CAN I STILL REGISTER FOR AN EVENT?

Of course! We encourage everyone to register. The Turkey Trot Concord Virtual Race will have an option for our international participants to register. Shipping is included in all our registrations. (This includes our Canadian Participants)

HOW WILL MY REGISTRATION FEE BE USED?

The Turkey Trot Concord Virtual Race was designed to give back to the community of Contra Costa County in the way of The Bay Compassion. All profits go directly to The Bay Compassion which is a multi-faceted program working to meet practical needs of the underserved in our communities. Also, if any additional amount is donated this nonprofit organization will receive 100% of the additional donation.

I REGISTERED FOR THE 10K, BUT WOULD LIKE TO RUN THE 5K INSTEAD. CAN I SWITCH MY REGISTRATION TO A 5K?

Yes, no problem! Send us an email and we will get your registration changed for you.

I ACCIDENTALLY REGISTERED FOR THE WRONG TURKEY TROT. I WANTED TO REGISTER FOR THE ONE IN CONCORD, MA or NH. CAN I GET A REFUND?

Unfortunately, you cannot receive a refund. Our website clearly states "NO REFUNDS" and that our event is a virtual race hosted from CONCORD, CA.

I DID NOT RECEIVE A CONFIRMATION EMAIL. CAN YOU RESEND IT?

Yes, please provide your email address, and we will resend it.

I CAN NO LONGER RACE IN THIS EVENT DURING RACE WEEK. WHAT ARE MY OPTIONS?

We can transfer your registration over to someone else if you have a friend or family member that is interested and available. We're sorry, but we cannot administer a refund.

WHY IS THIS YEAR'S RACE VIRTUAL? WILL YOU HOLD AN IN-PERSON RACE NEXT YEAR?

In light of Covid-19, we have decided to go virtual. Given that we are unable to predict what restrictions will be placed or lifted by November, 2020, we wanted to take into consideration the concerns and safety of our running community as well as our volunteers. With deciding this early on, we feel that we can focus simply on hosting the best virtual event possible. We have and will have every intention to host an in-person event every year.